# Installing the FileMaker Client

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This guide explains how to install FileMaker 19+. It is intended for general users.

## Overview

aACE is built using <u>Claris FileMaker Pro (https://www.filemaker.com/products/filemaker-pro-advanced/</u>). This allows developers to leverage the FileMaker (FM) platform to customize aACE as necessary, providing a perfect fit at a lower cost and higher quality than expensive alternatives. To use aACE, you must first install FileMaker.

To install FileMaker 19+, you must:

- Have at least the minimum <u>FM19 certified operating system</u>
   (https://support.claris.com/s/article/FileMaker-Pro-operating-system-requirements-all-versions-1503692917754?language=en\_US)
   installed on your computer
- Have administrator privileges on your computer
   Note: You may also need to adjust preferences on your Mac to <u>install apps that aren't</u> <u>from the Mac App Store (https://aace6.knowledgeowl.com/help/troubleshooting-mac-errors-about-unidentified-developers).</u>
- Obtain these resources from your system administrator, noting the location on your computer where they get placed:
  - A FileMaker installer (i.e. a .dmg file for Mac or an .exe file for PC)
  - A license certificate (i.e. an .fmcert file) For the easiest installation, place the license certificate in your computer's default Downloads folder. This enables FileMaker to automatically populate your license key.
  - $\circ~$  For PC The correct destination folder where the app should be installed

The steps for installing FileMaker 19+ on a Mac computer are explained first, then the steps for installing on a Windows computer.

### **Mac Installation Process**

During the installation process, it can be helpful to minimize other applications so each step of the process is clearly visible.

1. Locate and double-click your **FileMaker Installer** (.dmg file).



2. When the installation package opens, click and drag the app to the **Applications** folder.



3. After the application is copied, open your Applications folder and double-click the app.



4. If a dialog displays a warning about files downloaded from the Internet, click **Open**.



5. If your license certificate is *not* in the default Downloads folder, at the FileMaker Pro License dialog, click **Enter License**.

|         | FileMaker Pro License                    |      |
|---------|--|------|
|         | FileMaker Pro Trial: 45 days Start Trial |      |
| Buy Now | Enter License                            | Quit |

6. At the dialog to locate the license certificate file, click **Browse**.

| License Certificate: | Browse                              |  |
|----------------------|-------------------------------------|--|
| License Key:         | 00000-00000-00000-00000-00000-00000 |  |

7. Locate the license certificate (.fmcert) file and click **Open**.

The FileMaker launch window displays and you are ready to login to aACE

(https://aace6.knowledgeowl.com/help/logging-in-and-out-of-aace). To streamline access, you can also obtain a

launcher (https://aace6.knowledgeowl.com/help/accessing-aace-using-a-launcher).

# **PC Installation Process**

During the installation process, it can be helpful to minimize other applications so each step of the process is clearly visible.

1. Locate and double-click your FileMaker Installer (.exe file).

| 🤍   🛃 📕 🦘 🗕   Dowr  | nloads   |
|---|--|
| File Home Share   | View   |
| Navigation Details pane   | Extra large icons Large icons Medium icons<br>Small icons E List E List So<br>Tiles Content So<br>by |
| Panes   | Layout   |
| $\leftarrow \rightarrow \land \land \blacklozenge \diamond \land$ | his PC > Downloads   |
| > 📌 Quick access  | ✓ Today (1)  |
| > 🗦 Dropbox   |  |
| > 🌰 OneDrive  |  |
| 🗸 🍤 This PC   |  |
| > 🧊 3D Objects  | fmp_19.exe   |
| > 📃 Desktop   |  |
| > 🖺 Documents   |  |
| > 🖶 Downloads   |  |
| > 🎝 Music   |  |
| > 📰 Pictures  |  |
| > 📑 Videos  |  |
| > 🐛 Local Disk (C:)   |  |
| 🛋 Network   |  |

- 2. If a warning displays about allowing the app to make changes to your device, click **Yes**.
- 3. After the extraction process runs, double-click the installation folder.



4. Double-click the **Setup.exe** file.



- 5. If a warning displays about allowing the app to make changes to your device, click Yes.
- 6. For the Setup Language, select English and click OK.

| Choose Setup Language |   | $\times$ |
|-----------------------|---|----------|
| 17                    | Select the language for this installation from the choices below. |          |
|                       | English   |          |
|                       | OK Cancel   |          |

7. At the setup dialogs, click **Next**.



- 8. At the Customer Information dialog:
  - Verify that the License Certificate option is marked and the license key is displayed.

Note: If your license key was *not* placed in the default Downloads folder, you must click Browse for Certificate and manually locate it.

- Verify that the 'Anyone who uses this computer' option is marked.
- Click Next.

| Customer Information<br>Please enter your information.  | $\bigcirc$             |
|---|------------------------|
|   |                        |
| O Use Trial<br>License Certificate<br>License Key:  | Browse for Certificate |
| Install this application for:<br>Anyone who uses this computer (all users)<br>Only for me<br>Back | Next Cancel            |

9. Specify the destination folder as directed by your system admin, then click Next.

| 🙀 FileMaker Pro 19 Setup -  |        |
|---|--------|
| <b>Destination Folder</b><br>Click Next to install to the default folder or click Change to choose another. |        |
| Install FileMaker Pro 19 to:  |        |
| c:\Program Files\FileMaker\FileMaker Pro 19\<br>Change  |        |
| Space Back Next   | Cancel |

10. Unless your system administrator has given other instructions, click **Complete**.

| 🙀 FileMaker Pro 19 Setup -   | ×          |
|--|------------|
| Choose Setup Type<br>Choose the setup type that best suits your needs.   | $\bigcirc$ |
| Please select a setup type.  |            |
| Complete   |            |
| Install the program files required to run in the current language.   |            |
| Custom   |            |
| Choose which program features you want installed and where they will be installed. Recommended for advanced users. |            |
| Back Next  | Cancel     |

11. Select the application shortcuts you prefer, then click Next.

| 🙀 FileMaker Pro 19 Setup  | —           |         | $\times$   |
|---|-------------|---------|------------|
| Application Shortcuts<br>Shortcuts provide quick access to FileMaker Pro 19.                          |             |         | $\Diamond$ |
| Would you like shortcuts to the FileMaker Pro 19 application placed o<br>in the Quick Launch toolbar? | on the Desk | top and |            |
| Place a shortcut on the Desktop.  |             |         |            |
| Place a shortcut in the Quick Launch toolbar.   |             |         |            |
|   |             |         |            |
| Back  | ext         | Can     | cel        |

## 12. Click Install.



13. After the installation process has completed, click **Finish**.

| 😽 FileMaker Pro 19 Setup | - 🗆 🗙   |
|--------------------------|---|
|                          | FileMaker Pro 19 Setup Wizard Completed   |
|                          | The Setup Wizard has successfully installed FileMaker Pro 19.<br>Click Finish to exit the wizard. |
|                          |   |
|                          | <u>B</u> ack <u>Einish</u> Cancel   |

You are ready to <u>login to aACE</u> (https://aace6.knowledgeowl.com/help/logging-in-and-out-of-aace). To streamline access, you can also <u>obtain a launcher</u> (https://aace6.knowledgeowl.com/help/accessing-aace-using-a-launcher).

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