## Confirming Network Configuration for an aACE Launcher

Last Modified on 06/23/2022 2:15 pm EDT

This guide explains how to confirm network configuration for a FileMaker launcher. It is intended for system administrators.

## **Confirming Network Configuration**

The aACE launcher file is what your users will click to access your hosted aACE system. Before configuring your aACE launcher file, please take a moment to confirm that your server's network configuration includes:

- A static external IP address
- A fully-qualified domain name directed at your server's IP address
- A valid SSL certificate installed onto your server and associated with your fullyqualified domain name

Also confirm that your server's network and firewall has the following ports open to or forwarded from all incoming traffic:

- TCP 80
- TCP 443
- TCP 5003

For more details, read about <u>enabling remote access</u> (https://aace6.knowledgeowl.com/help/enabling-remote-accessto-your-aace-system-fms19) for your aACE system.

## Configuring an aACE Launcher

Once you have confirmed the details above, you can <u>download and configure a launcher</u> (https://aace6.knowledgeowl.com/help/configuring-the-aace-launcher) to point to the aACE system hosted on your server.

Note: A valid SSL certificate is required for the aACE launcher to function correctly. If you must access your hosted aACE system *before* you have installed an SSL certificate, please see our help guide on <u>accessing aACE without a launcher (https://aace6.knowledgeowl.com/help/accessing-aace-without-a-launcher)</u>.

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