Accessing aACE Without a Launcher

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This guide explains how to log in to your aACE system when an aACE launcher is not available. It is intended for beginning users.

Overview

For successfully working with this guide, you should:

- Have <u>FileMaker 18+ installed</u> (https://aace6.knowledgeowl.com/help/installing-the-filemaker-client-fm19)</u> on your computer.
- Verify IT details with your system administrator:
 - The version of FileMaker your organization is using
 - The host IP address or domain needed for the Network File Path

Using Hosted Access in FileMaker 17+

At times you might not be able to directly access aACE, including:

- When you do not have access to an aACE launcher
- When your server does not have a valid SSL security certificate installed

In these kinds of situations, use the following steps to log in using hosted access in FileMaker 17 and later:

- 1. Click the Finder, then select Applications and open the FileMaker folder.
- 2. Double-click the **FileMaker launcher**.

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3. In FileMaker, select File > Hosts > Show Hosts....

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4. On the Launch Center's tab for Hosts, click the **Plus** icon to add a host.

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5. At the dialog, enter the domain and host name provided by your system administrator. Note: The usual filename for an aACE 5 or aACE 6 solution includes the version number (e.g. aACEv6v0).

Add Favorite Host					
Host's Internet Address:	aACE.YourDomain.com				
	(Example - host.domain.com or 192.168.19.0)				
Favorite Host's Name:	aACE				
	Cancel Save				

- Click Save.
 The aACE launch icon displays in your Hosts dialog, labeled with your current version.
- 7. Double-click the aACE launch icon and continue logging in to aACE https://aace6.knowledgeowl.com/help/logging-in-and-out-of-aace).

Troubleshooting Access

If your computer displays an error message about verifying the identity of your aACE network file path:

- 1. Mark the flag to "Always permit connection to this host."
- 2. Click **Connect**.

aACE Software