Applying Credit Card and Debit Card Payments to Orders with Global Payments Integrated

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This guide explains how to apply credit and debit card payments to orders. It is intended for general users.

Payments with credit cards and debit cards are processed through aACE's <u>integration with</u> <u>Global Payments Integrated</u> (https://aace6.knowledgeowl.com/help/setting-up-global-payments-integrated</u>) (GPI), previously OpenEdge. The process is fully PCI-compliant. The GPI secure payment processing service stores all sensitive account data and provides a randomly generated alias (or "token") for use in future aACE transactions (unless your system has been configured otherwise).

Apply a Customer Payment to an Order

When adding a new credit card with these steps, the card will be authorized for the total in the Payment Amount field. (Note: You can also <u>add a card without charging it</u> (http://aace6.knowledgeowl.com/help/adding-a-credit-card-without-charging).)

- 1. Navigate from **Main Menu** > **Order Management** > **Orders** and locate the desired order that is open and has a payment due.
- 2. On the detail view, next to the Payment Due field, click the Add (💽) icon.
- 3. At the Enter Payment dialog, verify the **Payment**, then specify the correct payment option:

| Amount Due | | 225.00 | | | | | |
|-----------------------------|----|-----------|---------|-----------|---------|-------|--|
| Credit Available | | 0.00 | | | | | |
| Payment (Amount or Percent) | >> | 225.00 | | | | | |
| | | | | | | | |
| Balance after Payment | | 0.00 | O CHECK | ⊖ ach ⊖ v | BILL ME | | |
| | | CARD CASH | CHECK | ⊖ ach ⊖ v | BILL ME | OTHER | |

- Credit Card
 - If the card *already* has an alias stored in aACE, select it from the drop-down.
 - If the card does *not* have an alias in aACE, click the Add () icon to generate a new one. This opens a dialog to enter the credit card information and also authorize the card for the payment amount. Verify that the amount to be charged, then click Make Payment. GPI validates and authorizes the card, generates the credit card alias, and holds the funds. On the Transaction Result dialog, click OK.
- **Debit Card** Process exactly like credit cards, unless you have a <u>separate card</u> <u>reader (https://aace6.knowledgeowl.com/help/working-with-global-payments-integrated-peripherals)</u>.
- 4. Back on the aACE Apply Payment dialog, click **Apply Payment**. aACE posts the receipt and captures the credit card funds.