Troubleshooting Mac Errors About Unidentified Developers

Last Modified on 12/08/2022 1:17 pm EST

This guide explains how to adjust a Mac's system preferences to install FileMaker. It is intended for general users.

iOS systems typically include a security preference to allow installation of apps only from identified developers through the Mac App Store. This preference may interfere with installing FileMaker on your computer.

To adjust this preference:

1. In the upper-left corner of the desktop screen, click the Apple icon and select **System Preferences**.



2. In the System Preferences window, click the icon for Security & Privacy.

	< > III		System Pro	eferences		Q Search	
General	Desktop & Screen Saver	Dock	Mission Control	Language & Region	Security & Privacy	Q Spotlight	Notifications
Displays	Energy Saver	Keyboard	Mouse	Trackpad	Printers & Scanners	Sound	Startup Disk
iCloud	Internet Accounts	Software Update	Network	Bluetooth	Extensions	Sharing	
Users & Groups	Parental Controls	Siri	Date & Time	Time Machine	Accessibility		
Flash Player							

3. On the Security & Privacy settings, click the **General** tab.

• •	○ < > ⅲ	Security & Privacy	Q Search
	Gene	FileVault Firewall Pr	ivacy
	A login password has bee	en set for this user Change Pa	ssword
	 Require password Show a message with the second secon	when the screen is locked Set	r screen saver begins Lock Message
	Allow apps downloaded f		
	Click the lock to make chang	es.	Advanced ?

4. In the lower-left corner, click the **Lock** icon.

••• • • •	Security & Privacy	Q Search
General	FileVault Firewall	Privacy
A login password has been s	set for this user Change	Password
🗸 Require password 🗹	15 minutes ᅌ after sleep	o or screen saver begins
 ☐ Show a message whe ☑ Disable automatic log 	en the screen is locked S gin	et Lock Message
Allow apps downloaded fron	n:	
App Store		
O App Store and identi	fied developers	
Click the lock to make changes.		Advanced ?

5. At the authentication dialog, enter your user name and computer password, then click **Unlock**.

	See	curity & Privacy	Q Search
A log	Privacy prefe Enter your pa	erences is trying to unlo erences. ssword to allow this. User Name Cancel	ck Security &
Allow apps download		/elopers	
Authenticating			Advanced ?

6. Mark the flag for **App Store and identified developers**.

	Security & Privacy	Q Search
	General FileVault Firewall Pri	ivacy
✓ Require passw Show a messa	ge when the screen is locked Set	r screen saver begins
✓ Disable autom	atic login	
Allow apps downloade App Store App Store and	ed from: identified developers	
Click the lock to prevent	further changes.	Advanced ?

7. Close the System Preferences dialog.

After adjusting this preference, restart the **FileMaker installation process**

(https://aace6.knowledgeowl.com/help/installing-the-filemaker-client-fm19).