Troubleshooting Mac Errors About Unidentified Developers

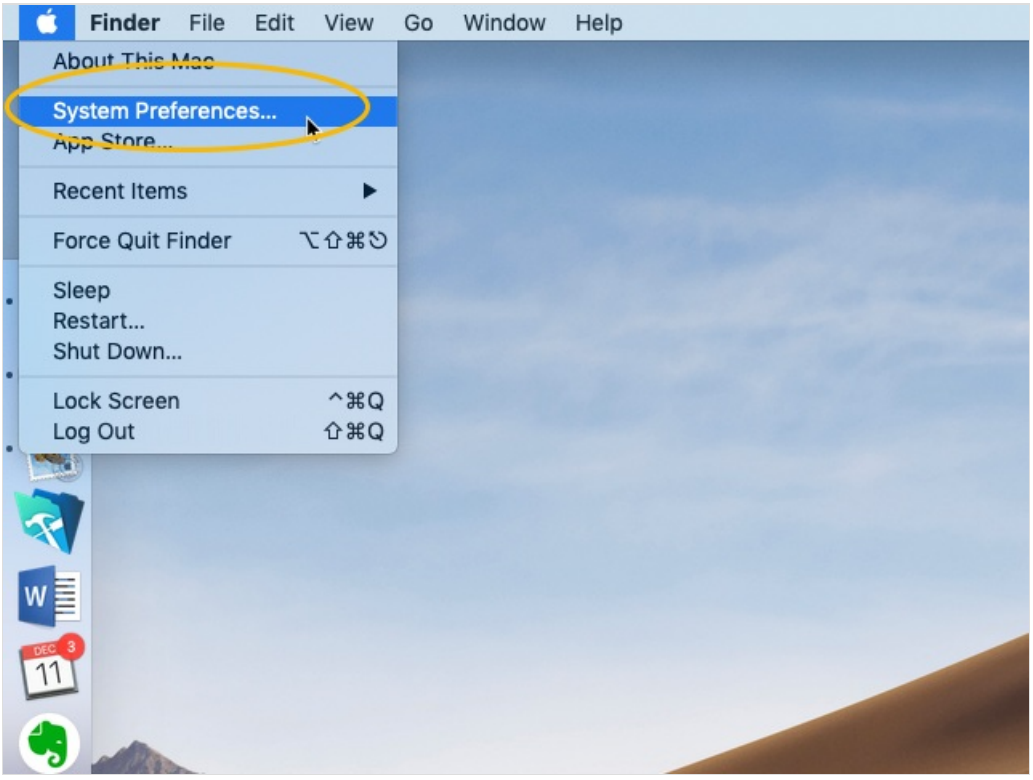
Last Modified on 10/09/2025 4:26 pm EDT

This guide explains how to adjust a Mac's system preferences to install FileMaker. It is intended for general users.

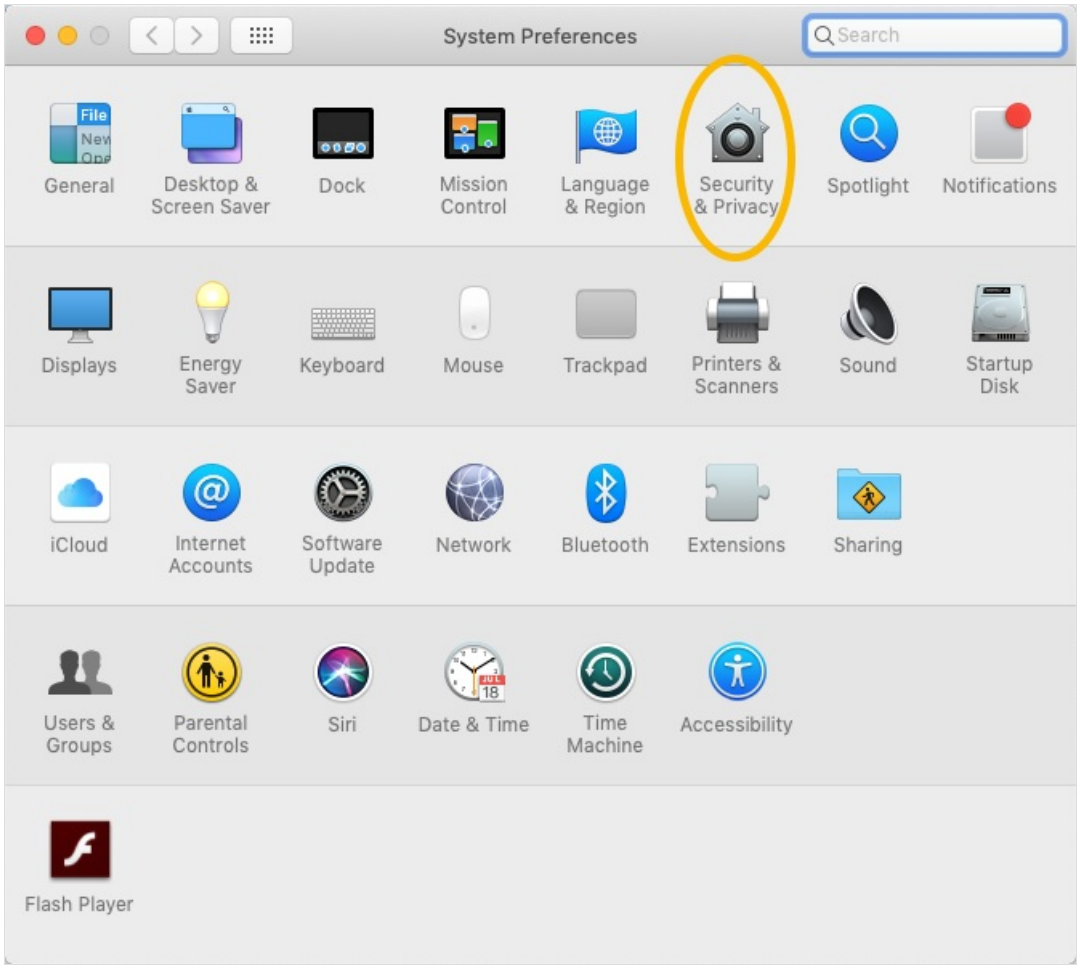
iOS systems typically include a security preference to allow installation of apps only from identified developers through the Mac App Store. This preference may interfere with installing FileMaker on your computer.

To adjust this preference:

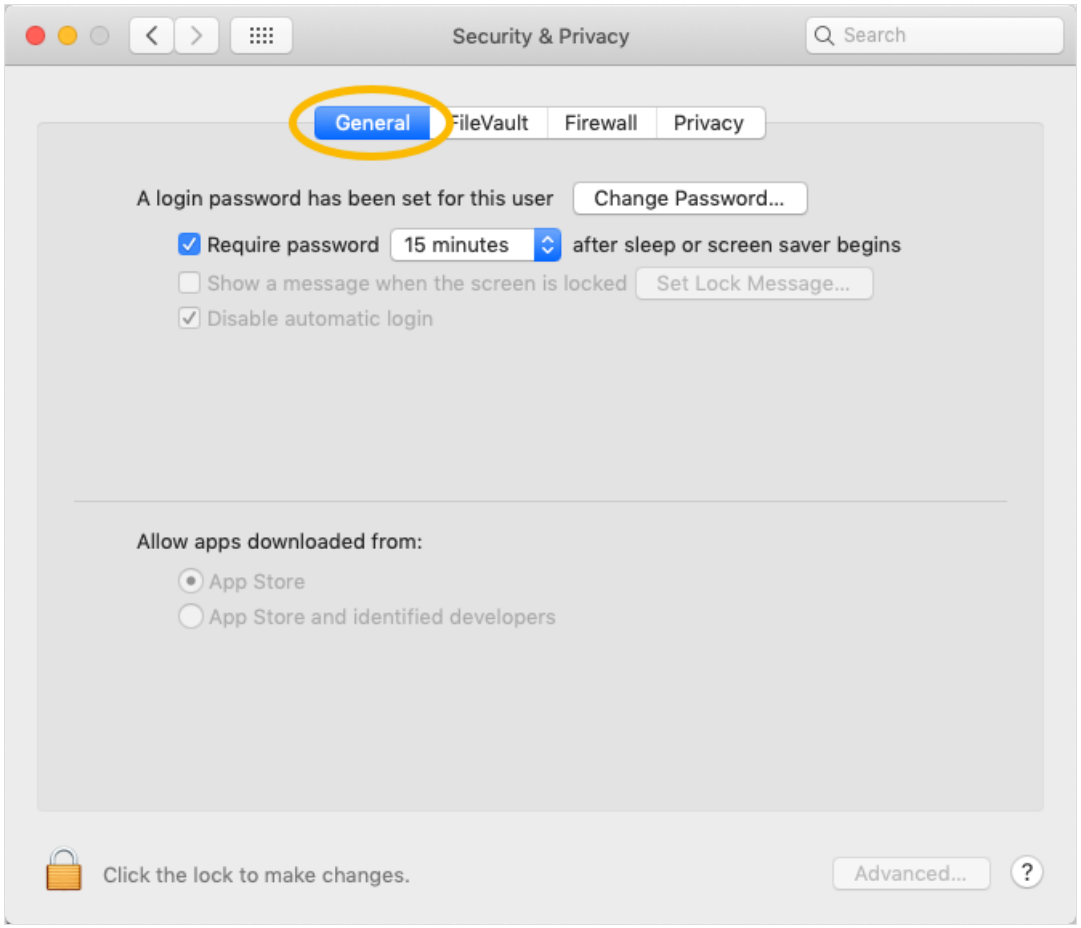
1. In the upper-left corner of the desktop screen, click the Apple icon and select **System Preferences**.



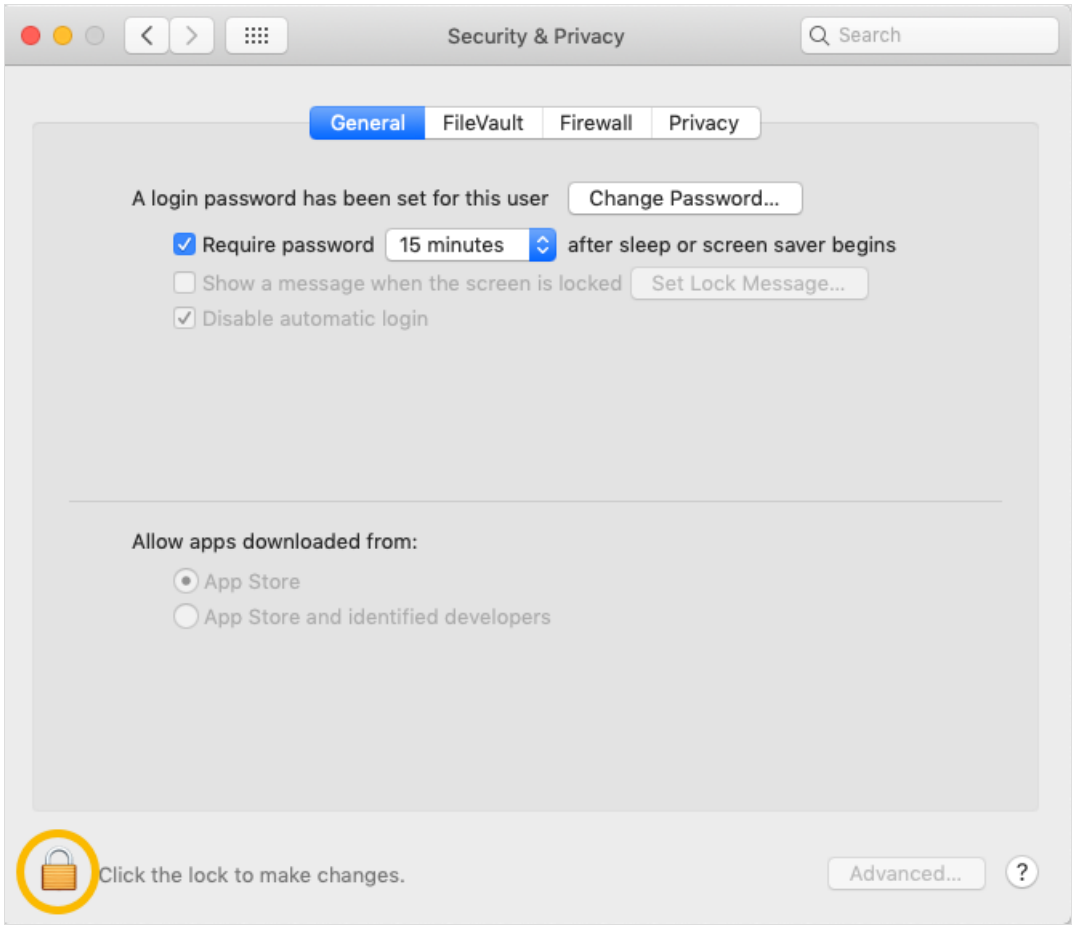
2. In the System Preferences window, click the icon for **Security & Privacy**.



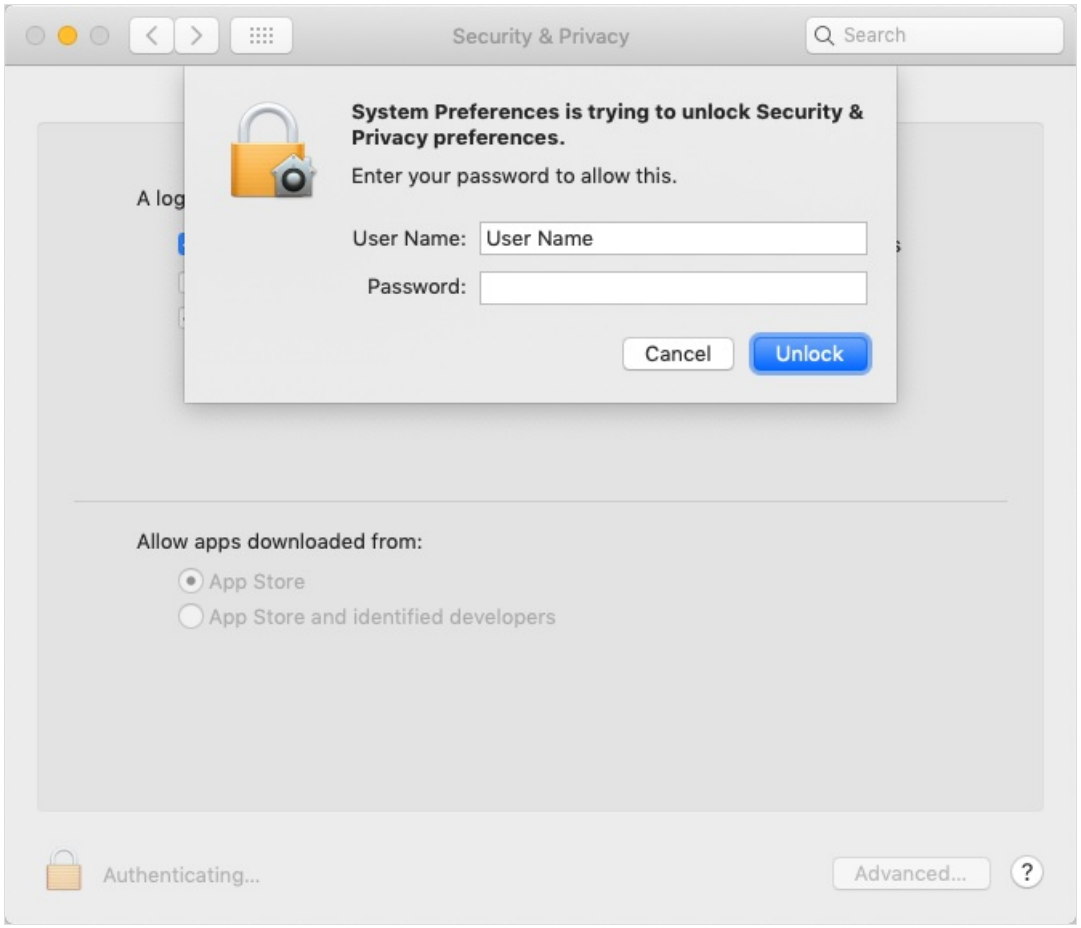
3. On the Security & Privacy settings, click the **General** tab.



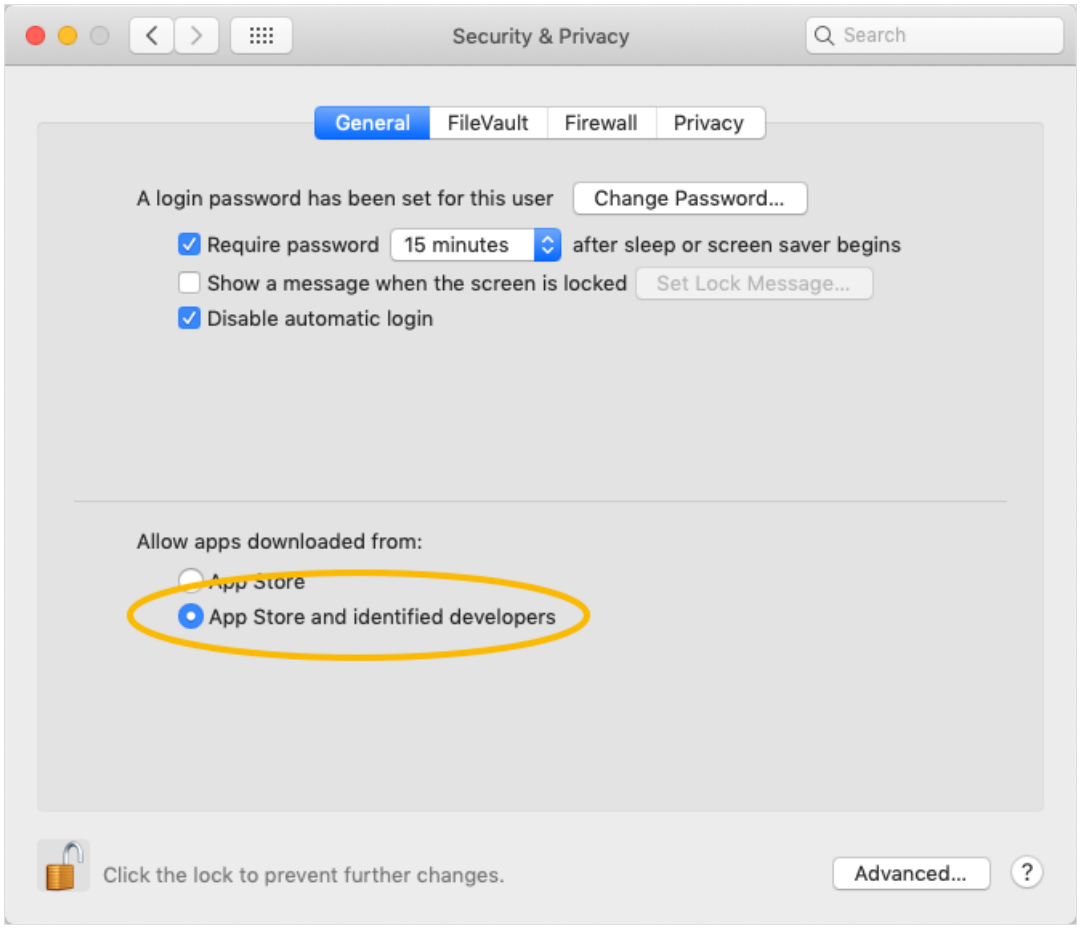
4. In the lower-left corner, click the **Lock** icon.



5. At the authentication dialog, enter your user name and computer password, then click **Unlock**.



6. Mark the flag for **App Store and identified developers**.



7. Close the System Preferences dialog.

After adjusting this preference, restart the [FileMaker installation process](https://aace6.knowledgeowl.com/help/installing-the-filemaker-client-fm19).