Understanding aACE Data Interchange (ADI)

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This guide explains the aACE Data Interchange and it's benefits. It is intended for system administrators.

aACE Data Interchange (ADI) is a series of data exchanges between an aACE system and external events. ADI is used to ensure data transfers smoothly for the aACE Mailgun Integration (https://aace6.knowledgeowl.com/help/aacemailgun-email-functionality) and the aACE Email Integration (https://aace6.knowledgeowl.com/help/understanding-aace-email-integration).

Some ADI links might not work if team members do not have valid email addresses in their team member records (https://aace6.knowledgeowl.com/help/configuring-the-aace-email-integration#incoming-and-outgoing-emails).

Events and workflows enhanced by the aACE Data Interchange (ADI) include:

- Signature acknowledgements (https://aace6.knowledgeowl.com/help/vendor-acknowledgement) added to purchase order correspondence — Your customers can digitally sign purchase order correspondence by entering a signature and date, then submitting the signature. aACE saves the new signed document to the related record, and logs are entered all automatically.
- Pay Now (https://aace6.knowledgeowl.com/help/customer-pay-now-workflow) link capability added to Invoice correspondence — Allows a customer to immediately pay their bill via credit card or ACH. The email contains a link to a dedicated, secure payment processing site. Once completed, aACE automatically generates receipts and logs the authorization.

For a more detailed demonstration of Email and ADI related capabilities, view our webinar on the subject at ShowMe (https://showme.aacesoft.net/?id=10738).