

[Draft] I've Received an ACH Return Code Notice, What Do I Do Now?

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[DRAFT]

While a Receipt is in a Pending status due to a currently processing ACH transaction, there are some validations that are activated. The Receipt should no longer be edited, nor posted. A warning appears when either of these actions is attempted.

If a Receipt receives a RETURNED ACH Status, the Receipt remains in a Pending state. Refer to [this article](https://aace6.knowledgeowl.com/help/ach-return-code-explanations) (<https://aace6.knowledgeowl.com/help/ach-return-code-explanations>) to review Return Codes. Depending on your next steps, you may wish to edit details and re-submit the ACH, or you may wish to post the Receipt without further processing. Alternatively, you may also wish to delete the transaction. Deleting is not allowed. Instead, you may Post it and then Void it. This maintains the transaction data.
